

206 Elm Street, Amesbury, MA 01913 • PH (978) 388-7707 • FAX (978) 388-8288 • www.streetdelivery.com

### **Privacy Policy**

This website is maintained by StreetDelivery. This privacy statement applies to information we may collect from you when you visit the www.streetdelivery.com website. We have a legal duty to protect any personal information we collect and take appropriate measures to do so. All information is handled lawfully in accordance with the Data Protection Act 2018 (as amended from time to time). When you visit our website, some details are recorded from your web browser for statistical purposes only. This information helps us in finding out which pages are of most interest and how many visitors our website serves. Cookies are used where you have identified yourself to the site on the login pages so that the site can provide you with additional functionality for the duration of your visit to the website. A cookie is a small text file written to your hard drive that contains information about you. Cookies do not contain any personal information about users. Once you close your browser, the cookie simply terminates. We use cookies to process and identify data so that we can personalize your experience of our website. You can set your browser to refuse cookies and you will still be able to use our website. In compliance with EU legislation, the following table lists the use of cookies on this web site:

StreetDelivery is committed to protecting the privacy of our users, clients and customers. This privacy statement explains how we use any personal information we collect about you when you use this website. It is also intended to assist you in making informed decisions when using our website and our products and services.

All personal Information shall be held and used in accordance with the General Data Protection Regulation. If you want to know what information we collect and hold, please email us at <a href="mailto:info@streetdelivery.com">info@streetdelivery.com</a> or by writing to the Data Protection Officer, StreetDelivery, 206 Elm Street, Amesbury, MA 01913

#### How do we protect your information?

The information which you provide to the StreetDelivery will be for processing your Claims and customer services and for the administration related products and services of



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which you and any other person on your policy avail. Data may also be used for statistical analyses and the detection and prevention of fraud. We may share your data with insurers to verify your cover, and with state bodies as required by law. By utilizing the services of the StreetDelivery you confirm that you explicitly consent to the StreetDelivery processing your personal data for the purposes described above, and have explained to each person who is included on your policy why we may ask for this information and what we will use it for. You also confirm that each person has agreed to this. You have the right, subject to certain exemptions, to access any personal data that we hold about you and to have inaccuracies corrected. If you wish to avail of these rights, please write to the Data Protection Officer, StreetDelivery, 206 Elm Street, Amesbury, MA.

We maintain the highest standards of security; however, the transmission of information via the internet is never completely secure. As a result, whilst we strive to protect your personal information, we cannot ensure or warrant the security of any information which you send to us, and you do so at your own risk. Once we have received your information, we will use strict procedures and security features to prevent unauthorized access or loss.

# How can you access and correct your information?

You may instruct us to provide you with details of all of your information that we collect and maintain in our database by submitting a Subject Access Request via post, Phone or via the website. The address to send a request is; Data Protection Officer, StreetDelivery, 206 Amesbury, MA 01913.

Any request for information is free of charge but StreetDelivery can refuse or charge for requests that are manifestly unfounded or excessive.



## Your rights in regard to your personal information

Under GDPR, individuals now have increased rights in regard to their personal data. Please see below an outline of your rights and if you wish to contact us to discuss or amend the data we hold, please contact us info@streetdelivery.com or by writing to us at; Data Protection Officer, StreetDelivery, 206 Elm Street, Amesbury, MA 01913.

- Right to be Informed
- Right of Access
- Right to Rectification
- Right to Erasure
- · Right to Restrict Processing
- Right to Data Portability
- Right to Object
- The Right not to be Subject to Automated Decision-Making Including Profiling

#### In the event of a data breach

If StreetDelivery were to experience a data breach they would within 72hrs upon realizing a breach had occurred and where feasible, report certain types of personal data breach to the relevant supervisory authorities. If the breach is likely to result in a high risk of adversely affecting our customer's individual rights and freedoms, we will also inform those individuals without undue delay.

This document was last updated on January 20, 2021